



## WHICH AUTHORITY SHOULD YOU CONTACT?



There are three tiers of Local Government which provide services for you:

**Kent County Council**

**Shepway District Council**

**New Romney Town Council**

Sometimes it can be very difficult to know which Authority you need to contact to help resolve a problem.

Below is a list which shows which Authority is responsible for which service:

✓	This Authority is primarily responsible for the provision of this service and should be your first point of contact.
C	This Authority is consulted on matters relating to the provision of this service and may be able to offer some limited assistance.

RESPONSIBILITY / SERVICE	KCC	SDC	NRTC
Abandoned Vehicles		✓	
Advertising Banners (The Greens / Fairfield Road)			✓
Advertising Signs		✓	C
Allotments			✓
Benches			✓
Benefits		✓	C
Building Regulations		✓	C
Bye laws	✓	✓	✓
Car Parks		✓	C
Cemeteries		✓	
Charitable Street Collections		✓	

Children's Play Areas		✓	✓
Concessionary Fares	✓		C
Council Housing / Social Housing		✓	C
Council Meetings	✓	✓	✓
Council Tax		✓	C
Dog Fouling		✓	C
Economic Development		✓	C
Education	✓		
Electoral Register		✓	C
Emergency Planning	✓	✓	✓
Employment Promotion		✓	C
Environmental Health		✓	
Football Pitches			✓
Footpaths	✓		
Footway Lighting	✓		
Grass Cutting (The Greens, Fairfield Road Recreation Ground, Station Road Sports Field, Flagstaff Land, St. Martin's Field)			✓
Grass Cutting (Non NRTC children's Play Areas)		✓	
Grass Cutting (Verges)	✓		
Gritting and Salting	✓		
Hackney Carriages		✓	
Highways Maintenance	✓		C
Highways	✓		C
Homelessness		✓	
House to House Charity Collections		✓	
Housing Benefit		✓	C
Kent Fire and Rescue Service	✓		

Library	✓		C
Litter Control		✓	C
Local Land Charges		✓	
Markets / Boot Fairs / Fairs (on NRTC Land)			✓
Markets / Boot Fairs (on Highways and Verges)	✓		
Noise Nuisance and Control		✓	
Parks, Play Areas and Open Spaces		✓	✓
Pavements	✓		C
Public Buildings (Town Hall, Assembly Rooms, Pavilion, Community Hall)			✓
Planning		✓	C
Pollution (including Fly-Tipping)		✓	C
Public Conveniences		✓	
Public Entertainment Licences		✓	
Public Transport	✓		C
Recycling	✓	✓	C
Refuse Collection		✓	C
Social Services	✓		
Street Cleaning		✓	
Street Entertainment Licences		✓	
Street Lighting	✓		
Street Trading Licences		✓	
Tourism		✓	
Town Hall			✓
Traffic and Road Safety	✓		C
Trees and Hedges on / adjacent Highways	✓		